

## Warranty of 5 years

All sunscreens of the COPACO collection 2018-2021 based on fiberglass are guaranteed against abnormalities in their essential characteristics and during normal processing and correct use of the screen.

The warranty is subject to full payment of the invoice and comes into effect on the date of purchase of the fabric; it covers:

- Breaking strength: equal to at least 70% of its original value according to standard ISO 13934-1 (1999).
- The fire resistance classifications specified in our website [www.copaco.be](http://www.copaco.be).
- Uniform fading due to ultraviolet radiation.
- Colour fastness to light: all colours of Copaco screen fabrics (except white, for which colour fastness is not guaranteed) have a value of 7-8 on a scale of 1 to 8 according to the standard ISO 105 B02 (1994).

Under this warranty, Copaco Screenweavers undertakes to replace free of charge the fabric accepted as defective, after inspection and agreement by its quality department. For this purpose, the fabric must be made available to Copaco Screenweavers. In case of replacement, the duration of the warranty is not extended and is still effective as from the date of purchase.

The warranty is **not valid** when the abnormality is the result of:

- Wrong action caused by transportation, unloading, storage & treatment;
- Lack of expertise in processing or installing the screen, incorrectly mounted screen that tears / is damaged during activation of the mechanism and damage due to abnormal weather conditions;
- Consequences resulting from the use of improper chemical cleaners, abrasive products and misapplied procedures;

The warranty becomes valid on the date of delivery of the goods and this warranty is always confirmed on the invoice. The complaint or claim for compensation must be filed within 30 days after determination of the abnormality, with a maximum of 5 years after invoicing.

